



Request for Warranty Work

To File Customer Service Request Please Email us this page to: warranty@phillipsbuilders.com

Or mail in this page request to: 7003 Chadwick Drive, Suite 111, Brentwood, TN 37027

Our service managers will be in touch.

Name _____ Date _____

Address _____

Cell _____ Home _____ Work _____

Subdivision _____ Lot number _____

Date Home Closed _____

Completed by
Builder

Signed upon
Completion of work

Description of possible defect:	Warrantable? (✓, X)	Owner Initial
1.		
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		

By signing this warranty request, the homeowner (hereinafter referred to as “owner”) acknowledges that he/she has read **Phillips Builders Limited One Year Warranty** furnished at closing and is convinced that this request is valid, and Phillips Builders should take action to correct the above-mentioned possible warranty items. Therefore, Phillips Builders administrators, employees, and sub-contractors are being **asked** to enter the owner’s Home, the owner acknowledges there are **certain risks** and a **possibility for incidental damage** to the owner’s property and hereby **accepts that risk** and further agrees as follows:

1. The work will be done between 8:00 am and 2:00 pm Monday-Friday.
2. An owner of record must be present at all times to supervise all workmen and provide protection for carpets, walls, fixtures or any other part of the house that may be adversely affected by the task at hand.
3. The owner agrees to hold *Phillips Builders* harmless from any incidental or consequential damages to the lawn, house, deck, patio, driveway, fence, or any other part of the property described on page one, as a result of the *Phillips Builders* efforts to accomplish the owner’s wishes concerning the items listed on page one.
4. The owner that is present will have full authority from all other owners to act on their behalf, in giving directions, answering questions and signing any applicable documents related to the items listed on page one at the initial review of requested items by *Phillips Builders* as well as when the work is being done.
5. After review of this request by *Phillips Builders*, owner and *Phillips Builders* must agree on the covered and non-covered warranty items and list them. Otherwise, no work will commence until an agreement is reached.
6. Owner will initial each item as soon as it is complete. *Phillips Builders* will deem all work to be satisfactory and final.
7. Owner is not authorized to call a subcontractor directly without the written permission of *Phillips Builders* except in the case of an extreme emergency.

Owner _____

Date _____

Owner _____

Date _____